



## Planning & Economic Development Department

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My wife and I purchased a home near Ely that was without a garage and in need of a number of repairs and upgrades. We asked 3 area contractors for estimates and ideas for the project and are very pleased that we selected Kovall Construction as our contractor.

The project included building an oversized 3 car attached garage, a workout room, kitchen and bath remodeling, constructing a sauna, and building a 3 season room. We are very happy with the quality of the work.

Mark, the owner of Kovall Construction, took the time to listen carefully to what we had in mind and offer many helpful suggestions. As we are not at the home year round, it has been extremely helpful to have Mark available to check in on our home occasionally even now after the work has been completed. We personally selected one of the subcontractors for part of our project (not one that Kovall Construction had recommended) and had some serious issues with the quality of that subcontractor's work. Even though Kovall Construction was in no way involved with this poor workmanship issue, Mark had our back and intervened to get the issues resolved. We really appreciated that.

Dale Bates City of Wisconsin Rapids Building Inspector