



January 29, 2019

To Whom It May Concern:

As Director of Facilities at Vermilion Community College, I have had a professional working relationship with Kovall Construction for the past 15 years. Kovall Construction has always provided reasonably priced, high quality services to Vermilion Community College.

Vermilion has an annual contract with Kovall Construction to provide caretaking services at the VCC Outdoor Learning Center. This contract requires to Kovall construction to maintain eight cabins, a lodge, academic classroom space, and laboratory year round. Kovall handles all aspects of grounds keeping including mowing, brushing, landscaping, and snow removal. Kovall Construction maintains all facilities at the OLC and also manages renovations and remodeling to these buildings. In addition, Kovall serves as host to students and outside groups using the OLC. VCC has found Kovall Construction to be extremely reliable and professional in providing these caretaking services. Not only will Kovall perform extra duties as requested, but will also regularly make recommendations for upgrades and improvements to the OLC. This sense of ownership on Kovall's part has proven to be very beneficial to the college.

Vermilion has also contracted with Kovall Construction to perform construction services on the college campus. Services provided by Kovall include roofing of residential buildings, remodeling of kitchens and bathrooms, replacement of siding, construction of exterior staircases, installation of windows and doors, and demolition/restoration after fires. During each of these projects, Kovall has produced high-quality workmanship and come in at or under budget. Foreman Mark Hanninen has always maintained open lines of communication with college administration and Kovall employees have always been courteous and professional when interacting with students, faculty, and staff at the college. Mr. Hanninen has always been honest and responsive to campus needs. His "get it done" attitude has helped VCC solve several facility-related problems through the years.

It is without reservation that I recommend Mark Hanninen and Kovall Construction to anyone looking for a competent, fair contractor. Based upon my experience, Kovall will deliver on promises and exceed expectations. This is why they are Ely's oldest contractor and why Vermilion Community College will continue to use them in the future.

Should you need any additional information or have any questions, I can be reached at 218-235-2125 or david.marshall@vcc.edu.

Sincerely,



Dave Marshall
Director of Facilities & Auxiliary Services

