

3 Nov 2023

To whom may have an interest:

Mark Hanninen (of Kovall Construction) built a cabin (house) for us in 2022-2023 on a lake near Ely. I would offer the following regarding our experience working with Mark.

- I think the most important thing I can say about our experience is that when all is done, I consider Mark and his crew to be our friends. I know too many people who end up with a sour taste for their builder when all is done. Our experience has been very much the opposite.
- Mark is very much about the business of building and is very productive, and at the same time, a pleasure to work with.
- Everything was very transparent. He kept professional records and kept us up to date on construction progress and financials.
- He has a good group of trusted subs and they show up for him and work well together.
- The quality of construction has been excellent.
- Perhaps one of the most useful aspects of working with Mark is that he was very forthcoming with suggestions for modifications to our plans. Most of these modifications were aimed at avoiding future problems and for better space utilization. I would say that there are a dozen small and large improvements suggested by Mark that will make our home much more livable and enjoyable.
- His local knowledge is excellent regarding materials and aspects of construction that best endure the wide swings in weather in and around Ely.
- Kovall has been building homes for three generations and has a legacy and reputation to sustain. He takes pride in his work.

All in all. We are very pleased and would recommend him to anyone desiring a quality cabin or home.

If you would like to chat with us personally, Mark knows how to contact us, and we would be glad to discuss our experience with you. Please text first.

All the very best.

Tim Layton